

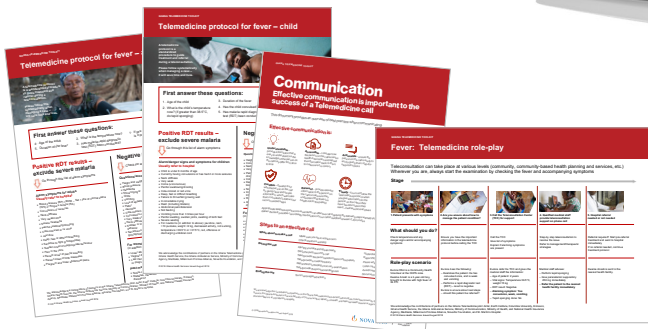
# Telemedicine toolkit fact sheet

## Practical tools to implement Telemedicine and expand access to healthcare

Based on the success of the Telemedicine model in Ghana\*, the Novartis Foundation has developed a toolkit designed to help the implementation of Telemedicine in low- and middle-income communities and populations.

### Available to download from October 2018, the toolkit comprises:

- A high-level overview of the Ghana Telemedicine approach and Toolkit
- An interactive implementation guide designed to guide the user through the process of implementing Telemedicine
- Fever disease pack – editable template is adaptable to local practice
- Post-partum hemorrhage disease pack – editable template is adaptable to local practice
- Rollout plan template
- Communication one-pager
- What to watch out for one-pager



For more information on the toolkit and associated programs, please contact the Novartis Foundation at: [novartis.foundation@novartis.com](mailto:novartis.foundation@novartis.com) or visit [novartisfoundation.org](http://novartisfoundation.org)

\*In the Ghana telemedicine model, local health workers are provided with 24/7 telephone support from experienced medical staff at Teleconsultation Centers

We acknowledge the contributions of partners on the Ghana Telemedicine pilot: Airtel, Earth Institute, Columbia University, Ericsson, Ghana Health Service, the Ghana Ambulance Service, Ministry of Communication, Ministry of Health, and National Health Insurance Agency, MedGate, Millennium Promise Alliance, and St. Martin's Hospital.

### Through the Ghana Telemedicine program:

**>50%** of all teleconsultations could be resolved directly by phone

**31%** unnecessary referrals were avoided

**110** Ghana cedis (USD 31) average savings per avoided referral